

Q23 Please provide any comments, suggestions, or concerns on any Communication issues.

Answered: 52 Skipped: 81

#	RESPONSES	DATE
1	I have had trouble getting my e:mail changed since my husband's death. I believe it is corrected now. I don't live day in & day out on my computer so notes in the mail or messages on the phone would be helpful.	4/16/2018 9:44 PM
2	Some of us are not computer very literate. Other means would help on important issues or information items.	4/16/2018 9:17 PM
3	I stay on top on e-mails and find thats the best way to get my attention.	4/16/2018 9:10 PM
4	We use website. If it were used to inform owners and visitors of need to act quickly, and to make sure all visitorsare informed about ways to maintain some order andt to encourage consideration we would probably all sleep better.	4/11/2018 1:14 AM
5	Now that I have my password I look at the website much more frequently.	4/6/2018 11:18 AM
6	I would suggest Minutes of every board meeting should be emailed to Owners.	4/6/2018 6:10 AM
7	Dogs on the beach during the summer after hours?! No one seems to do anything about it. While those of us with dogs, abide by the rules. Some claim that they are therapy dogs but there is no evidence of a jacket or collar.	4/5/2018 8:20 PM
8	I would like two versions of the Directory: last name and street address sequence.	4/5/2018 7:15 PM
9	We liked the old website much better. It worked so well you fixed it.	3/16/2018 4:58 PM
10	I encounter problems of entry to the community website. Recent attempts would not even recognize my email address. There is apparently a community facebook or some such communication that I am not privy to	3/11/2018 6:11 PM
11	there should be a community-wide internet communication at season's start setting forth access to Middlesex website and property management personnel.	3/9/2018 11:30 AM
12	There should be a monthly email update from the president summarizing the most recent Board meeting actions and highlighting major issues under discussion.	3/3/2018 12:11 PM
13	New website and communication is fantastic - thank you for all your efforts.	3/1/2018 7:46 AM
14	Thank you for the already improved communication on current issues.	2/28/2018 5:54 PM
15	Can't have too much	2/27/2018 6:36 PM
16	The challenge with the website is knowing when things are posted. The site is great and I think the information is very good and useful, but perhaps an email alerting members to minutes being posted or even just a note on the facebook page would let people know when they need to go check it again. Otherwise, it becomes a game of out of sight out of mind.	2/27/2018 6:03 PM
17	Upgrading the MBA website was a big help. Thanks Jay!	2/27/2018 11:41 AM
18	Gotten better this past year. An email alert should be sent to members anytime there is "any" significant new information posted.	2/27/2018 10:11 AM
19	1. Emails to membership have been an excellent improvement because they don't require as much computer savvy and time commitment to access websites which some people are reluctant to do. 2. Reminders and continued communications about the website will continue to improve our communications.	2/26/2018 6:07 PM
20	Having at least one board member active on the MBA Facebook page (e.g., Margie) is very helpful. Enables rumors and gossip to be squashed with facts.	2/25/2018 6:12 PM
21	E-mails are good -- I may not think to access the website. The unofficial FB page also is a good way to share information.	2/25/2018 2:58 PM

22	There should be more clarity on why resolutions and new rules are constantly being proposed	2/25/2018 2:55 PM
23	We are having trouble being added to the email list and also finding the password for the mba website. kebranstad@gmail.com and mbran005@gmail.com	2/24/2018 3:18 PM
24	New website is great and news letters are very good and keep owners informed.	2/24/2018 2:26 PM
25	Works reasonably well	2/24/2018 12:56 PM
26	More advance notice of changes being contemplated, such as reduction to one beach pass	2/24/2018 10:59 AM
27	I am on the Middlesex facebook page and I find the comments, etc. are helpful. Thanks to those that post.	2/23/2018 6:49 PM
28	Put the web site address on the front of the directory. The lock mechanism on the gates need changing to be more functional. The gate combination should be more clearly posted on MXB information. Always hard to find.	2/23/2018 6:22 PM
29	I think the communications to residents has greatly improved and we appreciate it! thank you!	2/23/2018 1:02 PM
30	members should be aware of police reports within the community	2/23/2018 12:24 PM
31	During the season perhaps a weekly update?	2/23/2018 10:29 AM
32	Thanks again for your leadership. Please keep in mind that our beach community has many more "silent majority" members than "vocal" members.	2/23/2018 10:23 AM
33	Community has covenants that exist when members buy. If you don't like the covenants, buy somewhere else.	2/23/2018 12:20 AM
34	Previously there was info on current property transfers, permit apps/approvals,etc. on a regular update. reinstate.	2/22/2018 10:55 PM
35	Transparency has been lacking between board and community members. When negative events occur in the community , the board should go out of its way to inform the community and no try to cover it up.	2/22/2018 10:44 PM
36	More communication is a good thing :) Addresseng violations in a kind & respectful manner on the website or a newsletter, I believe would increase awareness and lead to more owners following the current rules & covenants. Monthly updates of violations taking place ... mentioning " Oceanside or Pineside noting specific streets without naming a specific owner lets the community know the board is acknowledging problems, the board's aware and notes needed action. In the past things have often been kept quiet or passed along via the rumor mill. We need everyone to help enforce the communities standards and regulations :)	2/22/2018 6:46 PM
37	Ease of use of website	2/22/2018 3:37 PM
38	no issues; the current level of communication seems appropriate	2/22/2018 1:16 PM
39	Feel board needs to make sure rules and revs are followed and equally applied.	2/22/2018 12:34 PM
40	I always forget passwords and that is the reason I never go to the website. Really my lazy fault on that. I do like to see communication; helps to feel connected. There is nothing I enjoy feeling connected to more, except my family.	2/22/2018 10:33 AM
41	Can't have too much	2/22/2018 9:54 AM
42	The Board should continually strive for transparency and openness.	2/22/2018 9:26 AM
43	I think the level of communication is far better than in the past.	2/22/2018 8:16 AM
44	We need more transparency from the board in issues involving our community. (ie: law suit involving leasee on a Board members property, and underage drinking parties) Members should be made aware of all security calls/police reports	2/21/2018 11:33 PM
45	I had e-mailed about a few concerns last year about trash pick-up. Specifically that the service has missed our home for almost two months last winter (January and February 2017). Right Mgt was contacted but they did not get the issue resolved for us right away. Never got a response to my e-mail - ever. Perhaps there should be an explanation of how to reach people and get accountability for services. Trash service was also a concern during the summer. If there is one missed trash pick-up and rentals are weekly, the next renters will be affected.	2/21/2018 11:32 PM
46	My compliments to the Board for all of your efforts to listen and communicate. Well done!	2/21/2018 11:10 PM
47	Thanks for the addition of email to the community communication efforts. VERY VERY HELPFUL!	2/21/2018 10:48 PM

48	I appreciate the new communication (newsletters,emails). The new website is easier to navigate.	2/21/2018 10:48 PM
49	Nothing major.....Google docs isn't accessible on some computers which limits abiity to view items	2/21/2018 10:46 PM
50	big improvement over last year	2/21/2018 10:41 PM
51	I think the Board's level of communication has been better recently and I would hope that it continues.	2/21/2018 10:33 PM
52	With this audience you can't "over communicate"	2/21/2018 10:33 PM